



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Health Care Services Branch
P.O. Box 700190
Kapolei, Hawaii 96709-0190

June 5, 2014

MEMORANDUM

MEMO NO.
ADMX-1319A

TO: QUEST Expanded Access (QExA) Health Plans

FROM: ^{Ut} Kenneth S. Fink, MD, MGA, MPH
Med-QUEST Division Administrator

SUBJECT: AT RISK FOR INSTITUTIONAL LEVEL OF CARE EVALUATION PROCESS

This memorandum is being issued as a replacement to FFS M13-12 and ADMX-1319 that was issued on December 23, 2013. Under its QUEST Expanded section 1115 demonstration waiver, the Med-QUEST Division (MQD) has been extremely successful in rebalancing its long-term care services, with the percentage of individuals who meet nursing facility level of care receiving care in their home or in the community increasing from 42% in 2009 to 67% in 2013. As part of the QUEST Integration section 1115 demonstration waiver, MQD has expanded access to home and community based services (HCBS) even further.

MQD now provides several HCBS to Medicaid beneficiaries who are determined to meet the "At Risk" criteria. These criteria include living at home and being assessed to be at risk of deteriorating to the nursing facility level of care based on a functional assessment as documented on a submitted DHS 1147. There are three levels of At-Risk services based on the approved functional assessment score. Potentially available services include: Home-Delivered Meals, Personal Emergency Response System, Personal Care Services, Adult Day Care and Health, and Skilled or Private Duty Nursing Services. The available "At-Risk" services by functional assessment score are attached. The "At-Risk" services are currently being provided through the QUEST Expanded Access (QExA) program.

Effective immediately, DHS has a revised Form 1147 that includes an additional section to be completed when requesting "At-Risk" services. This section does not need to be completed when requesting a determination of nursing facility level of care. MQD's Peer Review Organization, Health Services Advisory Group (HSAG), will evaluate and determine whether a recipient meets criteria based on the information documented on the DHS 1147.

The DHS 1147 must be completed by a physician, registered nurse, or other recognized primary care provider, or by the health plan using the current submittal processes through the secure Web-application (HILOC), via faxing (808-440-6009), or mailing forms to HSAG. Hard copy DHS 1147 may be accessed and downloaded/printed from the website at <http://myhawaiiqgro.com> or www.med-quest.us. HSAG is in the process of incorporating changes to the DHS 1147 into the electronic version. In the interim, please attach the supplemental "At-Risk" questions to the electronic submission. (Please note that forms DHS 1147A and DHS 1147E are not applicable to the At-Risk approval process.)

The QExA health plan or its designee shall complete a DHS 1147 for its members, who do not meet nursing facility level of care but are currently receiving "At-Risk" services, at their next scheduled assessment.

The QExA health plans shall also review all notices of action (NOAs) that were issued back to January 1, 2014 due to failure to meet "At-Risk" criteria. QExA health plans shall complete and submit the newly revised DHS Form 1147 for any of these members the health plan assesses to currently be in need of "At-Risk" services. For individuals previously receiving Chore services, all issued NOAs for "At-Risk" services shall be rescinded and services shall be put back into place until a redetermination has been made by HSAG.

If there are any questions or concerns, please call Ms. Kathleen Ishihara, Nurse Consultant at (808) 692-8159.

Attachments:

Criteria for At-Risk Population

DHS 1147 (Interim Rev. 05/14) Form and Instructions

"At-Risk" Supplemental questions

Functional Status